

# SERVICE BULLETIN

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**A.J. Antunes & Co.**

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**To: All Domestic/International Authorized Service Agents**  
**Subject: Warranty Central & Serial Number De-coding**

AJ Antunes is pleased to announce that effective January 1<sup>st</sup> 2008, we will begin to utilize “**WARRANTY CENTRAL**” as the primary source for submitting warranty claims electronically. Based on this transition, AJ Antunes will no longer accept warranty paperwork (Hard Copies) for such warranty services as of February 1<sup>st</sup> 2008. We will forward further information as it becomes available.

Since January 2001, AJ Antunes changed the serial number coding system. All serial numbers as of such date consist of 8 numeric digits. The first two digits represent the year the equipment was manufactured, the following two digits represent the month. The last four digits represent a generic sequence.

**Examples:**

<b><u>0210</u>4351</b>	<b>2002, October</b>
<b><u>0504</u>2525</b>	<b>2005, April</b>
<b><u>0712</u>0105</b>	<b>2007, December</b>

Please ensure that your office personnel, who converse with customers, familiarize themselves with this serial number de-coding so they can easily validate whether a unit is in or out of warranty.