

SERVICE BULLETIN

NO. 252

DATE: 11/9/05



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TO: ALL U.S. AUTHORIZED SERVICE AGENTS

SUBJECT: MT-12 Chip Replacement Program for McDonald's MT-12

McDonald's issued a request to improve the toast quality of the English muffin. In order to make this improvement, A. J. Antunes & Co. developed an upgrade to the software chip on the MT-12 control board. It was McDonald's decision to offer this upgrade kit through their normal Kitchen Equipment Supplier's network to simplify the ordering process and to maintain consistency with other items that will be ordered by the stores (unrelated to the muffin toaster).

In addition, they have determined that their McDonald's in house maintenance personnel will replace these chips at the store level. On occasion, you, as our Authorized Service Agency, may be called upon to install this software chip.

We have attached the Chip Replacement instruction sheet so that you are aware of the program should you be called by a McDonald's store manager/operator to install the chip.

Training for the McDonald's stores concerning the chip upgrade is set to begin by mid-November. We wanted to make sure that you are aware of this chip upgrade program.

A. J. Antunes & Co
Technical Service Department

Jane A. Bullock
Executive Director of Customer and Technical Services