

# SERVICE BULLETIN

NO. 282 DATE: 09/03/08

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180 Kehoe Boulevard • P.O. Box 8770 • Carol Stream, IL • USA 60188  
PH: 630.784.1000 • TF 877-392-7854 • FAX: 630.784.1655 [www.ajantunes.com](http://www.ajantunes.com)

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**To:** All Domestic Authorized Service Agents

**Subject:** On-Line Order Policy

We are pleased to see an increase in the usage of our on-line ordering system. While we hope you will continue to place your orders on-line we do need to make a few changes.

We will continue to offer a 1% discount for anyone using our on-line ordering system. However there will be a minimum order of \$25.00 to receive that discount. This will go into effect on September 15<sup>th</sup> 2008. The change is due to the increased number of small orders we are receiving each day. We would like our Service Agents to try and consolidate their orders as much as possible.

Please continue to use our on-line ordering system and receive the 1% discount on all your orders over \$25.00.

