

# SERVICE BULLETIN

NO. 238

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180 Kehoe Boulevard • P.O. Box 8770 • Carol Stream, IL • USA 60188

PH: 630.784.1000 • TF 877-392-7854 • FAX: 630.784.1655 [www.ajantunes.com](http://www.ajantunes.com)

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**TO ALL U.S. & CANADA AGENCIES**

**SUBJECT: NEW ARBY'S STEAMER SCALE (Model STS-200) Mfg #9100920**

A. J. Antunes & Co is pleased to announce that Arby's has given the approval for the release of our new Steamer / Scale (Model STS-200) for use in Arby's restaurants. We want to thank all of the Service Agencies that have assisted us over the past several months in the successful testing of this new product.

The first units will be shipped shortly. We will be providing training materials to you as well as the recommended parts inventory via mail. **This is not an Arby's system wide roll-out.** Sales of these steamers will be on a store-by-store basis. We will send weekly updates to you as the steamers are sold and placed into service in your respective areas. **Note:** If you receive a call, please troubleshoot it, but advise your techs to call Technical Service, 877-392-7854 for further instructions. Do not go into the internal parts of the unit unless they are instructed to by the factory. We may choose to replace the units for our Quality Inspection and until we have more training information in your hands.

Attached please find Spec Sheet #1020251 Rev C. We will be keeping you informed of any changes as they occur.

## **Limited Warranty**

These units are warranted to be free from mechanical and electrical defects for a period of two years from date of purchase or 30 months from shipment from factory, whichever occurs first, under normal use and service, and when installed in accordance with manufacturer's recommendations. During the first 12 months, all parts and non-overtime labor and travel expenses within a 100 mile/160 km, 2 hour round trip of the nearest Authorized Service Center are covered; during the 13<sup>th</sup> to 24<sup>th</sup> month, parts and labor only are covered (no travel expense).

This warranty does not cover normal maintenance, calibration, or regular adjustments as specified in operating and maintenance instructions of the manual. This warranty does not cover consumable items such as gaskets, O-rings, lightbulbs, air bulb switches, or rubber seals. The manual will have the complete warranty information.

Thank you for your support!