

SERVICE BULLETIN

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SUBJECT: LIMITED WARRANTY

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Attached is a revised copy summarizing our Limited Warranty for our product line. Special attention should be paid to the Taco Bell section and the addition of a two (2) year part and labor warranty for all TBS-X series generators. The warranty for Taco Bell can be summarized as follows.

Taco Bell Steamers, Models TBS-1X & 2X, have on-site coverage with NO MILEAGE RESTRICTION for the first 3 months of operation and our standard warranty for the remaining 9 months.

Generators on TBS-X units manufactured after January 1, 2003 have a 2-year part & labor warranty. Travel is only applicable if unit is within 1st 3 months of service.

Spare Parts

Once the Equipment is out of warranty, Taco Bell Generators obtained as a Spare Part for TBS-X series Steamers, and purchased after January 1, 2003 carry a 2 year part and labor warranty, no travel.

August 1, 2003

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LIMITED WARRANTY

Equipment manufactured by **Antunes Foodservice Equipment and A. J. Antunes & Co.** has been constructed of the finest materials available and manufactured to high quality standards. Our **Standard warranty** for mechanical and electrical failures in our product line is limited to **one (1) year parts & labor** from date of original installation, not to exceed 18 months past shipment from our factory. Our standard warranty does not provide for on-site service.

EXCEPTIONS

Damage caused by carelessness, neglect and/or abuse, such as dropping, using the wrong voltage, tampering with or altering electrical components, including plugs. Consumable items & non-electrical solenoid failures are NOT warranted for any Model in our product line. **See specific Owner's Manual for exceptions.**

McDonald's - All McDonald's equipment has a **GLOBAL two (2) year on-site warranty**. This travel provision is limited to 50 miles/80 kilometers (100 miles/160 kilometers, 2 hours round trip).

Taco Bell - the first three (3) months ONLY, Models TBS-1X & 2X have on-site coverage with NO MILEAGE RESTRICTION. The remaining nine (9) months carry our standard warranty. Travel provision is for the US ONLY. All other locations carry our Standard Warranty. Generators on TBS-X units manufactured after January 1, 2003 have a two (2) year part & labor warranty. Travel is only applicable in U.S. and only if unit is within 1st 3 months of service.

Additionally, once the Equipment is out of warranty, ALL Taco Bell Generators purchased as a Spare Part after Jan. 1, 2003 have a two (2) year part and labor warranty, no travel.

Burger King – VCT-20 (Mfg. # 9200584) or VCT-2000 (Mfg. # 9210104 & 9210204). Models have a **GLOBAL one (1) year parts and labor on-site warranty**. Travel protection is limited to 50 miles/80 kilometers (100 miles/160 kilometers, 2 hours roundtrip). The VCT-20/2000 has an additional 2nd year parts only warranty (no labor or travel).

Arby's/T. J. Cinnamon's – DCH-220. T. J. Cinnamon's unit has mirrored doors. Two (2) year parts & labor. The first 90 days ONLY, carry an on-site warranty. The remaining 18 months falls under our Standard Warranty. VCT-20 or 2000 (Mfg. # 9200650 or 9210102) has two (2) year parts & labor, the first year on-site. Travel provision is for US and Canada ONLY and is limited to 50 miles/80 kilometers (100 miles/160 kilometers, 2 hours round trip).

Braum's – VCT-2000 has one (1) year on-site parts & labor warranty. The **travel provision for US ONLY** and limited to 50 miles/80 kilometers (100 miles/160 kilometers, 2 hours round trip).

All Display Cases (DCH), Sausage Corrals (SC), & Vertical Display Cabinet, Model PBD-300 carry on-site coverage for the first 90 days. This travel protection is limited to 50 miles (100 miles, 2 hours roundtrip). The remaining 9 months carry our Standard Warranty. Travel provision is for the US only. All other locations carry our Standard Warranty detailed above.

SPARE PARTS - Once the equipment is out of warranty, all genuine factory spare parts have a 90 day warranty (part only – no labor or travel).

EXCEPTIONS:

Once the Equipment is out of warranty, all McDonald's Solid State Controls purchased as a Spare Part have a one (1) year part only warranty from date of purchase, no labor.

Once the Equipment is out of warranty, all Taco Bell Generators for the TBS-X series Steamers purchased as a Spare Part after January 1, 2003 have a 2 year part and labor warranty, no travel.

Sonic - All Sonic Equipment carries a limited one year on-site parts and labor warranty. All travel protection is limited to 50 miles/80 kilometers) 100 miles/160 kilometers – 2 hours round trip. The travel provision is for the U.S. only. Additionally, this limited on-site coverage is retroactive for all units purchased on or after December 1, 2000.

Sonic Equipment includes:

<u>Model</u>	<u>Mfg. #</u>
DFW-100	9100101
DFW-200	9100111
DFWT-100	9100121
MS-255	9100460
MS-255	9100462
WD-21A	9400110
HDC-50A	9300360
HDC-50A	9300374
VCT-2000	9210108