

# SERVICE BULLETIN

NO. 267

DATE: 2/5/07



**A.J. Antunes & Co.**

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**To: ALL US Domestic Authorized Service Agencies**

**Subject: McDonalds Universal Toaster (UTX-200) Bearing Retainer Upgrade Kit P/N 7000538**

An area of concern involving the rear Vertical Conveyor Door Assembly has arisen. The Shaft Extension bolt (see Figure 1) that is located on the Power Cord (see Figure 2) side of the unit may possibly grind against the inner wall of the steel retainer as it rotates. Eventually, the extension bolt may cease and snap off within the main shaft. If this occurs, the Vertical Conveyor Door Assembly will not be sturdy when opened and will lean towards the side of the snapped extension bolt. We are taking a proactive approach in an attempt to prevent snapping of the extension bolt.

We are requesting that you order several Bearing Retainer Kits.

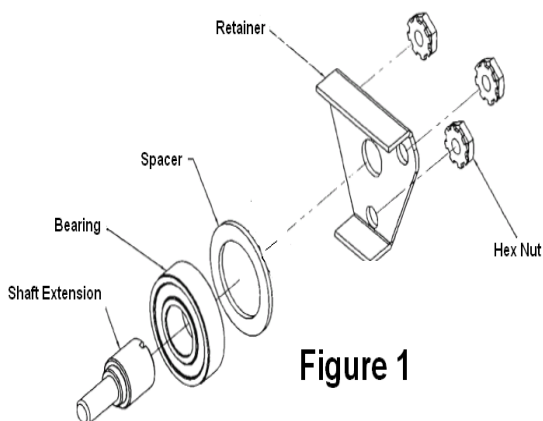
## **P/N 7000538**

When ordering online, please add this part number and quantity into the Comments section of the order form. Our Customer Service Representatives will add this part to your order.

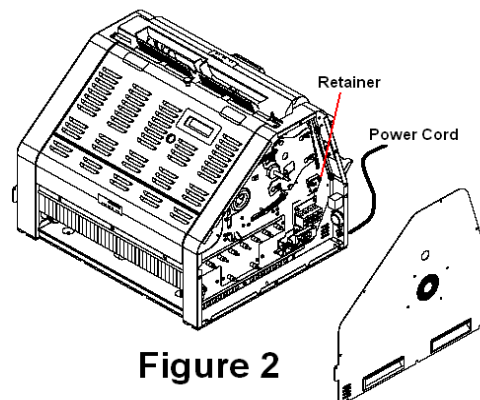
Whenever your technicians are servicing any equipment at a McDonalds and you determine that they have the new UTX-200 with the following Serial Numbers:

**0604XXXX through 0612XXXX**

Please inspect the rear Vertical Conveyor Door. If it is unstable on the bottom left hand side call AJ Antunes immediately. If the door is stable, then remove the side panel that is towards the power cord side (see Figure 2) and remove the 3 hex nuts, retainer, spacer, and ball bearing. Install the new Bearing Retainer Kit. The kit will have a detailed instruction sheet.



**Figure 1**



**Figure 2**