

SERVICE BULLETIN

NO. 258

DATE: 1/26/06



A.J. Antunes & Co.

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TO: ALL AUTHORIZED SERVICE AGENCIES

ASA ON-LINE TOOLS

In an effort to provide the latest and most efficient tools to our servicers, the A. J. Antunes & Co. on-line system has the ability for parts look up. (After log in) It currently is located on the left hand side of the screen about the 5th tab down from the top. You can look up a specific part number as well as a search on a word such as “thermostat: and it will retrieve all items with thermostat in the name field. You can also export to an Excel Spreadsheet by just hitting the enter key (do not enter a parts number). The other tabs on the left side of the menu cover such items as warranty submission, owner’s manuals, and technical manuals for training of technicians in a Power Point PDF format. You also have the ability to print out sections or pages as needed or the whole manual which can be used for the technician binders.

We will continue to implement more on-line and instruction tools in the future such as additional technical manuals and on-line training modules.

Regards

Vince Kulik
Technical Service Manager
A J. Antunes & Co.